

Client Grooming Agreement

Current Vaccination/Veterinarian Information: By signing this contract, owners verify their pets are current on Rabies, Distemper, and Parvo-Virus and Bordatella (kennel cough). Proof of Vaccination or current Titer testing shall be provided to Every Dog Has Its Day Ltd upon request as well as current Veterinarian information.

Aggressive or Dangerous Pets: Owner MUST inform Every Dog Has Its Day Ltd if your pet(s) bite(s), has bitten, or is aggressive to people, other pets, or specific grooming procedures. Muzzles may be used if necessary. Every Dog Has Its Day Ltd reserves the right to refuse/stop services to such pet(s) at any time before or during the grooming process.

Health or Medical Problems and Senior Pets: Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems, and can expose hidden medical problems or aggravate a current medical problem during or after the groom. Because senior pets and pets with health problems have a great chance of injury/higher chances of death, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet, this contract/agreement will give Every Dog Has Its Day Ltd permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by Every Dog Has Its Day Ltd. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

Mat Removal: Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Every Dog Has Its Day Ltd does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes the risk of nicks, cuts, or abrasions due to warts, moles, or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There is an extra charge for dematting.

Accidents: There is always the possibility an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations; possible problems could occur including: cuts, nicks, scratches, quicking of nails, etc. In most cases, this can happen when a pet is wiggling or moving around, you will hold harmless Every Dog Has Its Day Ltd and members and employees if your pet is injured due to its dangerous grooming behavior.

No-shows & Cancellations: No shows, last minute cancellations (less than 24 hours notice) or continual re-scheduling may be subject to a £20.00 FEE PER PET which will be added to your next appointment. We understand that there are emergency situations and will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we knew.

Hold Harmless Agreement: By signing this contract, you (or your Agent) agrees to hold Every Dog Has Its Day Ltd, its owners, members, operators, employees, officers and directors harmless from any illness, damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Every Dog Has Its Day Ltd. It is also further understood and agreed that terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts and releases. It is further understood this clause applies to any and all pets groomed. **Every Dog Has Its Day Ltd is not responsible for allergic reactions of any sort.**

Owner(s) must inform Every Dog Has Its Day Ltd of all health problems, new and old, at each visit.

I have read and agree to the policies of Every Dog Has Its Day Ltd:

Owner name: _____

Phone numbers: (home) _____ (mobile) _____

Pet's name/age/breed: _____/_____/_____

Pet's name/age/breed: _____/_____/_____

Owner email: _____

Owner's signature: _____ Date: _____